

YEAR IN REVIEW

2004

July 20 -- PSC denies ALLTEL Communications, Inc. request to become price cap regulated.

July 29 -- PSC directs Staff investigation of Cass County Telephone Company.

August 11 -- The Empire District Electric Company request for an interim energy charge while electric rate case is before PSC is denied.

August 12 -- PSC approves agreement in Citizens Telephone Company earnings investigation case. Agreement reduces Citizens' annual telephone revenues by approximately \$183,290.

August 13 -- PSC approves changes to Cold Weather Rule.

August 26 -- Sale of stock of Oregon Farmers Mutual Telephone Company to Northwest Missouri Holdings, Inc. approved.

August 31 -- PSC Staff issues report on AmerenUE storm restoration efforts from severe thunderstorms on July 5, 2004.

September 21 -- PSC issues decision in Missouri Gas Energy natural gas rate case authorizing MGE to increase annual revenues by approximately \$22.5 million. When MGE filed its rate request on November 4, 2003, it sought an increase of approximately \$44.8 million.

September 21 -- PSC approves application authorizing Atmos Energy Corporation to acquire TXU Gas Company.

September 28 -- PSC approves agreement authorizing Missouri-American Water Company to purchase the sanitary sewer system assets of Cedar Hill Utility Company.

September 30 -- PSC rejects Universal Service Fund certification for Cass County Telephone Company and New Florence Telephone Company.

September 30 -- PSC rules establishing permanent 2-1-1 service in Missouri takes effect.

October 5 -- PSC denies ALLTEL Communications, Inc. request to become price cap regulated.

October 21 -- PSC approves agreement authorizing the Raytown Water Company to increase annual water revenues by approximately \$334,700. Company sought an increase of approximately \$642,300 in a March 10, 2003, filing.

November 30 -- PSC telecommunications rules regarding the sharing of customer information take effect.

December 14 -- Missouri Gas Utility, Incorporated is granted a certificate to provide natural gas service as a regulated utility in the areas of Hamilton and Gallatin, Missouri.

December 21 -- PSC approves agreement authorizing Thermal North America, Inc. to acquire the stock of Trigen-Kansas City Energy Corp.

2005

January 4 -- Families of Missouri National Guard Troops in Iraq receive AT&T prepaid calling cards under agreement reached between PSC and AT&T.

January 10 -- Governor Matt Blunt appoints Jeff Davis as Chairman of the Public Service Commission.

January 14 -- PSC establishes a case and orders a PSC Staff investigation of the Cass County Telephone Company and the New Florence Telephone Company.

February 10 -- PSC approves AmerenUE request to transfer Metro East assets to AmerenCIPS.

February 18 -- Laclede Gas Company files a \$34 million natural gas rate case with the PSC.

March 10 -- PSC approves agreement which authorizes AmerenUE to provide electric service to an aluminum smelting plant operated by Noranda Aluminum, Inc. in New Madrid County.

March 10 -- PSC issues decision in electric rate case filed by The Empire District Electric Company authorizing an increase in annual electric revenues of approximately \$25.7 million. The decision also implements an \$8.2 million interim energy charge. When Empire filed its rate request on April 30, 2004, it sought an increase of approximately \$38.3 million.

April 7 -- PSC confirms Aquila already had the authority through its existing certificates to build and operate planned turbines and substation (South Harper facility).

April 12 -- BPS Telephone Company customers in Bernie, Parma and Steele exchanges receive expanded,

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one-way toll-free calling under an agreement approved by the PSC. The agreement reduced the telephone company's customer charges by approximately \$460,000.

April 26 -- PSC approves agreement which allows DTE Enterprises and DTE Ozark to sell its partnership interests in Southern Missouri Gas Company, L.P. to Sendero SMGC GP Acquisition Company and Sendero SMGC LP Acquisition Company.

May 1 -- Missouri Universal Service Fund begins.

May 20 -- PSC holds integrated resource planning roundtable.

May 23 -- Wess Henderson named Executive Director.

May 24 -- Aquila, Inc. d/b/a Aquila Networks-MPS and Aquila Networks-L&P files an electric rate case with the PSC. Aquila seeks to increase annual electric revenues by approximately \$69.2 million in

its MPS service area and by approximately \$9.4 million in its L&P service area.

May 27 -- Aquila, Inc. d/b/a Aquila Networks-L&P files a steam rate case with the PSC. Aquila seeks to increase annual steam revenues by approximately \$5 million in its St. Joseph, Missouri service area.

June 7 -- Colleen M. (Cully) Dale named Chief Regulatory Law Judge.

June 9 -- PSC dismisses Missouri-American Water Company purchase application that does not include all Osage Water Company assets.

June 13 -- Warren Wood named Utility Operations Division Director.

June 28 -- PSC restores Relay Missouri surcharge to ensure services for deaf, hard-of-hearing and speech-impaired.

June 28 -- PSC issues consumer alert on rising natural gas prices.